Forest Lake & Heathwood Lead Times

Further to previous notifications on Queensland DC receiving arrangements & the Redbank ADC ramp up, please be aware there is now a temporary extra day's lead required ex Sydney & ex Queensland for LTL freight to Heathwood & Forest Lakes.

Redbank receiving hours have been extended to 8:30 PM from 10/7/23 enabling DC replenishment on standard network lead times.

Heathwood & Forest Lakes receiving hours have been reduced from 10/7/23 requiring the following changes:

Ex NSW LTL into Heathwood & Forest Lakes

Day 1 Pickup

Day 2 Linehaul to Brisbane

Day 3 Delivery to Heathwood / Forest Lakes

FTL can be delivered next day providing despatch is scheduled for mornings.

Ex QLD LTL

Day 1 Pickup

Day 2 Delivery to Heathwood / Forest Lakes

FTL can still be day 1 for day 1 providing the customer can accommodate early morning loading

This DILO will be in place until further notification of QLD DC Receiving arrangements.

Last arrival time slots into Redbank are:

- 18:45 for Semi deliveries
- 18:15 for B-Double deliveries

Last arrival time slots into Heathwood / Forest Lakes are:

- 12:00 for Semi deliveries
- 11:00 for B-Double deliveries

Thank you for your continued support from the Coles Collect Team.